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ALL BESPOKE TIMBER ORDERS ARE OFFERED IN LINE WITH ARBOUR LANDSCAPE SOLUTIONS TERMS & CONDITIONS AVAILABLE AT WWW.ARBOURSOLUTIONS.CO.UK

ANY CHANGES MADE AFTER ACCEPTANCE WILL BE SUBJECT TO EXTRA COSTS, TBA.

CLIENTS TO ENSURE THERE IS SUITABLE ACCESS FOR ALL TYPES OF DELIVERIES AS FAILED DELIVERIES COULD BE CHARGEABLE

PLEASE NOTE ALL DELIVERY DATES ARE GIVEN IN GOOD FAITH AND ARE SUBJECT TO SHIPPING TIMINGS, CUSTOMS CHECKS/CLEARANCES ALL OF WHICH ARE OUTSIDE THE CONTROL OF ARBOUR LANDSCAPE SOLUTIONS LTD.

ALL TIMBER IS SUPPLIED IN LENGTHS TO CUT BY YOURSELVES WITH MINIMUM WASTE UNLESS OTHERWISE STATED.

PLEASE ALLOW UP TO 20% LENGTH WASTE WHERE APPLICABLE.

THE INVOICED VOLUME AND VALUE MAY BE GREATER THAN SPECIFIED ON YOUR ORDER AND THIS QUOTATION TO A MAX OF 10% ON METRE RUN OR NUMBER OF PIECES.

PLEASE ENSURE SUFFICIENT QUANTITY (INCLUDING WASTE ALLOWANCE) IS ORDERED AS SHORTFALLS CANNOT BE SUPPLIED AT THE ORIGINAL PRICE.

PLEASE NOTE THAT BEING A NATURAL PRODUCT, PIECES MAY SHOW VARIATION OF GRAIN, COLOUR & OTHER INHERENT DISTINGUISHING FEATURES.

PRICE IS DELIVERED ON A CURTAIN SIDED VEHICLE, NOT UNLOADED, PLEASE ENSURE SUITABLE MECHANICAL LIFTING EQUIPMENT IS AVAILABLE.

HIAB/MOFFATT PRICE ON APPLICATION

UNLOADING BY HAND IS SOLELY AT THE DRIVERS DISCRETION IF IT IS DEEMED SAFE TO DO SO.

ALL TIMBER IS OFFERED IN THE NEAREST LENGTHS OVER FOR YOU TO CUT WITH MINIMUM WASTE ACCORDING TO THE STOCK AVAILABLE AT THE TIME OF ORDERING, UNLESS ORDERED X-CUT TO LENGTH.

NATURAL TIMBER: - PLEASE BE AWARE OF NATURAL VARIATIONS OF COLOUR, GRAIN, FIGURE ETC) & NATURAL DEFECTS (KNOTS/SHAKES ETC) IN VARYING QUANTITIES DEPENDING ON SPECIES, THICKNESS & WIDTH.

FRESH SAWN BEAMS MAY SHOW PROCESSING MARKS SUCH AS DOG MARKS.

PAR TIMBER OVER 100MM THICK WILL BE PLANED WITH MAFELL PLANER (+/- 5mm)

TIMBER < 100mm WILL BE PLANED BY THE MOULDER (+/- 0.5mm), PROFILES TO BE APPROVED.

ANY DISCREPANCIES WITH YOUR ORDER MUST BE NOTIFIED WITHIN 24 HOURS OF RECEIPT.

PLEASE NOTE WE HAVE NO LIABILITY FOR PRODUCTION DOWNTIME DUE TO C19 EFFECT WITH OUR SUPPLY CHAIN.

THE CLIENT CONFIRMS ANY SAMPLE PROVIDED IS APPROVED.

WHERE AN IMMEDIATE ORDER HAS BEEN PLACED AND NO SAMPLE HAS BEEN APPROVED THEN ARBOUR LANDSCAPE SOLUTIONS ARE NOT LIABLE FOR ANY VARIATION IN COLOUR, SIZE, TEXTURE & OVERALL APPEARANCE.

ALL WASTE & PACKAGING TO BE DISPOSED OF BY THE CUSTOMER.

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QUOTE VALID FOR 28 DAYS FROM SUBMISSION DATE.

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CLIENT TO REPORT ANY ISSUES IMMEDIATELY